

## Introduction

This report details our dedication to advancing sustainable consumption, with a focus on the responsible usage and environmental impact of our sucrose esters—a distinctive range of high-quality, PEG-free, non-ionic emulsifiers. While we do not manufacture these sucrose esters ourselves, we source them from our parent company in Japan and distribute them worldwide. Acknowledging the critical role we play within the supply chain, this policy aims to strengthen our efforts in reducing environmental harm and enhancing positive contributions, ultimately supporting a more sustainable future.

## Objectives

Our sustainable consumption policy is guided by the following objectives:

### **Promoting Sustainable Use:**

We aim to encourage our customers, primarily exclusive distributors, to use our products in a manner that is environmentally responsible and sustainable.

### **Minimizing Negative Impacts:**

We are committed to reducing any indirect negative impacts of our sucrose esters while maximizing their positive contributions to the environment.

### **Raising Awareness:**

Through clear communication and information sharing, we strive to increase awareness of the environmental and social impacts associated with our products.

More information on promoting sustainable consumption can be found in our policy.

## Achievements up to 2025

- Sustainability has been made a permanent topic on the agenda during distributors' meetings and training sessions, as well as during the internal Sisterna discussions.
- Membership to Transparency One by Sisterna and DKS. Transparency-One is a global network for supply chain mapping and product traceability.
- Study of the visibility of country of origin mapping with the goal to publish country of origin of raw materials on the website in 2026.
- Several sustainability meetings have taken place between DKS and Sisterna including meetings on Science Based Targets and Sustainability activities by DKS.
- Over the years, Sisterna has increasingly embraced online meetings and webinars, reducing the need for in-person visits to customers and business partners at times.
- Sisterna advises her distributors to consolidate smaller orders and submit one order per month in order to combine and minimize transportation as much as possible. Sisterna recommends that exclusive distributors maintain their own stock.
- A policy is in place for ordering and sending samples: sample shipments are made once a month per distributor. This is to avoid having to send small quantities of samples on a weekly basis. All packages are sent with UPS Carbon Neutral Service to offset the environmental impact of the shipment.
- We aim to annually support a local project to foster sustainability at local level. In 2025 we supported the Dutch Wadden Society, a foundation dedicated to protecting and preserving the unique Wadden Sea ecosystem.

## Future goals

### **Environmental services and advocacy**

Through our environmental services and advocacy initiatives, we strive to accelerate the transition towards a low-carbon, resource-efficient future while inspiring customers and stakeholders to create lasting positive impact. For Sisterna to increase her transparency further it is important to work together with our supplier and parent company DKS. DKS 2030 strategy includes the implementation of a comprehensive corporate GHG calculation program in close collaboration across the group e.g. this will further strengthen our scope 3 emissions transparency.

### **Enhancing Transparency in Sourcing Raw Materials**

In line with our commitment to sustainable practices, we are continuously working to improve the transparency of our supply chain. For example, we already share available information about the origin of our raw materials, such as the mill list, which is also accessible on the RSPO website. This information helps our customers make informed decisions regarding the environmental and ethical aspects of their purchases. However, we recognise that there is still room for growth in this area, and we greatly rely on the support and cooperation of our supplier to take further steps towards full transparency.

### **Transparency-One**

Both Sisterna and DKS have become a member of Transparency One. Transparency-One is a global network for supply chain mapping and product traceability. The first step has been taken to become a member by both Sisterna and DKS. Transparency-One is the leading network for responsible sourcing designed to connect suppliers from finished good to raw material to improve responsible sourcing while reducing business risk. Our goal is to invite the network of suppliers for the production of sucrose esters, in order to increase transparency and product traceability in the supply chain.

## Conclusion

By carefully selecting and distributing sucrose esters with a focus on their environmental impact, we aim to contribute to a healthier planet and a more responsible supply chain. As we continue to refine our practices, we remain dedicated to reducing our ecological footprint while supporting the needs of our customers and partners. Together, we can foster a more sustainable future for generations to come.