

Objective

Sisterna is committed to the responsible, ethical and transparent use of artificial intelligence (AI), in line with its values and sustainability commitments.

How to use AI

AI tools, including generative AI and productivity assistants, are used within Sisterna solely as supportive tools to enhance efficiency and quality in activities such as drafting and reviewing communications (e.g. emails, website content and marketing materials) and providing non-binding support in sustainability and ESG-related work (e.g. structuring, summarisation and text proposals).

Sisterna does not use AI for autonomous decision-making or for decisions with legal, financial, employment-related or other material impacts on individuals or stakeholders. All AI-generated output is subject to mandatory human oversight, and final accountability always remains with Sisterna employees.

Managing risks

To manage ethical, legal and reputational risks, Sisterna has implemented an internal AI Policy that:

- defines permitted and prohibited AI use;
- ensures human control and accountability;
- safeguards data protection and confidentiality in line with GDPR requirements;
- includes specific controls for sustainability and ESG-related content to prevent misleading claims and greenwashing.

Based on its current scope of use, Sisterna qualifies as a user of low-risk AI systems under the EU Artificial Intelligence Act and complies with the applicable care and transparency obligations.

This approach supports Sisterna's broader governance framework for ethics, risk management and responsible business conduct and is periodically reviewed to reflect regulatory developments and best practices.